Camping d’Alpage Les Jorets

Terms and Conditions — English translation

Version dated 15 October 2026 — For new requests from publication onwards. Earlier bookings retain their associated version.

1. Arrival and departure

For the Wigwam tent, arrivals are possible between 14:00 and 20:00. Departures must take place between 08:30 and 10:00, after the accommodation has been checked by staff.

For camping pitches, arrivals take place between 14:00 and 20:00. Guests must depart by 12:00 at the latest.

2. Cancellations, changes and early departure

All cancellations or changes must be communicated in writing. The date on which your email is received will be used as the reference date.

- More than 7 days before the arrival date: cancellation free of charge.
- Any cancellation or change made 7 days or less before the start of the stay, including exactly 7 days before arrival, requires payment of the full amount of the stay originally booked.
- In the event of early departure, the full amount of the booked stay remains payable.

In the event of cancellation or failure to arrive, payment for the booking must be made by bank transfer using the bank details provided by the campsite.

3. Prices and on-site payment

Prices are stated in euros. For any on-site payment, we accept cash, cheques and paper holiday vouchers (ANCV). The campsite does not accept bank cards.

4. Pitches

Pitches are marked out and can be reserved. If no member of staff is present when you arrive, please do not set up on a pitch of your own choosing. Wait at reception so that availability can be checked.

5. Reservations

Reservations for the Wigwam tent or camping pitches may be made in advance through our website, in particular using the form on the “Contact and Reservation” page. Confirmation will be sent by email in reply.

6. Security deposit

A security deposit may be requested for the Wigwam tent. It will be returned at the end of your stay if no damage is found. If damage has occurred, an amount to cover compensation will be deducted.

7. Pets

Pets are allowed on the pitches but are not allowed inside the Wigwam tent or the toilet and shower blocks. They must be kept on a lead at all times and must not disturb other campers. Please respect the surrounding natural environment.

8. Data protection

Personal information provided when booking is strictly confidential. It is used only for administrative purposes and will be passed to third parties only where required by law.

9. Campsite rules

Staying at the campsite implies acceptance of the campsite rules, which are intended to preserve the peace, cleanliness and friendly atmosphere of the campsite. These rules can be consulted at reception or on our website.